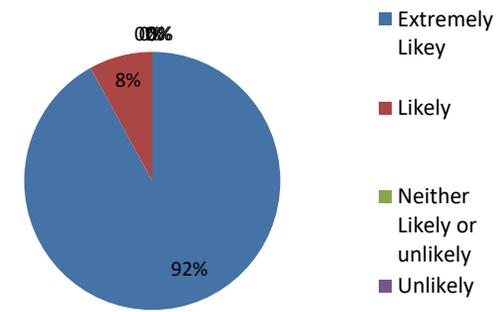


Period: February 2024
No. of Surveys: 25

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	23	2	0	0	0	0	25
Extremely Likey	23	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely**GP surgery and staff is good** I have been attending your practice, since I was a baby. Also my mother and sisters also attend.**** **Extremely Likely Comments****Because doctors always give time and staff always help with urgent appointments or with my language problem.**This surgery great with great staff. Doctors and reception staff is brilliant**Because I get treated well, very good service, always seen the smiling faces.**Get to see GP when needed.**I find the doctors very helpful at all time and reception.**Very good service**Very good service and surgery.**Because when I phone I get Appointment quickly and I get looked after properly. I don't have anything bad to say about surgery.**The surgery always aims to give appointments as soon as possible even on the same day. The doctor does referrals when required and doesn't make you feel like a nuisance. Reception staff are always polite and accomodating.**Reason whenever I try to make appointment one always seeing to and make me feel comfortable.**Beinf with this practice over 20 years. Always helpful and polite staff on reception desk.**Whenever I want to see the doctor I always given the earlier appointment. I like the urse. She is very good and politeAlso she is aslways helpful.**Because doctors are amazing. They always listen and provide the best care and reception staff is excellent very professional and helpful.**Because this surgery is Brilliant and never had any problem. Best Staff.** Very responsive, Quick appointments, clear diagnosis when needed, comfortable, polite, listens, and provide care and reassurance as and when required, ** Because I am able to get appointment easlier and I am happy with the care I get from GP asnd nurse.** This surgery is very good, helpful and friendly. Receptionists always ready to help us.**Doctors surgery is very good, helpfull and friendly to help us.**Excellent surgery with excellent service. Reception staff is best always look after the patientds and their needs. Doctors are amazing and always listen.**Excellent service by receptionists and doctors. Never had any complaint** Because I get an appointment when I need and doctors are amazing they deal with my problems and illness very professionally.**Because surgery is very good and very responsive. Staff is great. Because this is very outstanding surgery. GP, staff and nurse is amazing.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.